## BEFORE THE ARIZONA MEDICAL BOARD

In the Matter of

MARVIN GIBBS, M.D.

Holder of License No. **13736** For the Practice of Medicine In the State of Arizona.

Board Case No. MD-01-0861

FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER

(Decree of Censure, Probation & Civil Penalty)

The Arizona Medical Board ("Board") considered this matter at its public meeting on February 12, 2003. Marvin Gibbs, M.D., ("Respondent") appeared before the Board with legal counsel, Dan Jantsch, for a formal interview pursuant to the authority vested in the Board by A.R.S. § 32-1451(H). After due consideration of the facts and law applicable to this matter, the Board voted to issue the following findings of fact, conclusions of law and order.

## **FINDINGS OF FACT**

- 1. The Board is the duly constituted authority for the regulation and control of the practice of allopathic medicine in the State of Arizona.
- 2. Respondent is the holder of License No. 13736 for the practice of allopathic medicine in the State of Arizona.
- 3. The Board initiated case number MD-01-0861 after receiving information from the Drug Enforcement Agency ("DEA") that Respondent prescribed controlled substance medications and prescription-only medications to individuals via internet web sites. The Board subpoenaed pharmacy records and determined that, over approximately 10 months, Respondent had issued and/or authorized prescriptions and refills over 9,000 times for a total of over 700,000 dosage units ultimately dispensed to approximately 2,600 patients.

4. An investigational interview with Respondent revealed the following:

- a. Owners of an auto body parts business in Mesa approached Respondent in May or June of 2000 and asked him to participate in the practice of medicine via the internet. Initially Respondent prescribed medications from "MYPRIVATEDOC.com" and was paid \$20.00 for each internet consultation. Visitors to the web site filled out a questionnaire regarding their medical history and their medical complaint. Respondent received the forms via the internet and also received a schedule of when the patients would be calling for an evaluation. Respondent initially evaluated 10 to 15 patients per day, spending approximately 5 to 10 minutes with each patient. By December 2000 the internet consultations increased to approximately 30 per day.
- b. Respondent made no effort to validate the information provided to him via the internet. Also, MYPRIVATEDOC.com requested verification of patient identity through picture identification, but Respondent did not independently verify patient identity. Respondent had not taken any courses or continuing medical education in chronic pain management or the identification of drug seeking behavior. Respondent did not perform any physical examinations of the patients nor did he request or obtain medical records from other treating physicians. Respondent did not believe he had established a doctor-patient relationship with any of the internet patients. The majority of prescriptions issued by the Respondent were for a thirty-day supply of controlled substance medications, with a maximum of two refills.
- c. Respondent terminated his relationship with MYPRIVATEDOC.com in February 2001. During the time he was associated with MYPRIVATEDOC.com Respondent received approximately \$52,000. From April 2001 through August 2001 Respondent worked with the internet web site "MEDSWORLDWIDE.com". The referral and evaluation process used by Respondent at MEDSWORLDWIDE.com was essentially

the same as with MYPRIVATEDOC.com. Respondent was paid \$70 per consultation by MEDSWORLDWIDE.com and in total received approximately \$36,000. In August 2001 when Respondent severed his relationship with MEDSWORLDWIDE.com he started his own web site "EXPRESSMEDCARE.com".

- d. Respondent associated with a Florida pharmacy that issued the medications prescribed on EXPRESSMEDCARE.com. Respondent charged \$100 to \$125 per consultation. Respondent estimated that he consulted with approximately 900 patients until December 21, 2001 when the DEA confiscated his computer.
- e. Respondent did not maintain any medical records on the patients he prescribed to over the internet.
- 5. Respondent originally appeared before the Board for a formal interview in June 2002. Respondent was asked how his conduct fit into what reasonably prudent physicians would consider the prudent and reasonable practice of medicine. Respondent testified that another physician he has known for over 18 years and with whom he worked on other business ventures in the past recommended internet prescribing to him. Respondent stated that when he was approached to do internet prescribing he had just lost his privileges at Mesa Lutheran Hospital, a hospital where 90% of his patient volume was generated. According to Respondent, the physician who recommended he engage in this practice knew Respondent needed help generating income.
- 6. Respondent testified that he was unaware of any law that said he could not prescribe without doing a physical examination and believed the practice was harmless. Respondent stated he was assured that attorneys would be consulted to guide the business in the right path in terms of regulatory boards and that there were no laws or statutes regarding this practice. Respondent noted that another physician who was considering engaging in this conduct stated that he was going to call the Board to see if it

was permissible. When Respondent saw that the other physician was prescribing over the internet he assumed that the Board had told the other physician that it was acceptable.

- 7. Respondent testified that he was disturbed when towards the end of February 2001 the owners of an internet web site informed him that the DEA had visited with them and given them the option of voluntarily shutting down, or being shut down by the DEA. The owner of the pharmacy Respondent used through MYPRIVATEDOC.com informed Respondent that the DEA had also visited him and questioned him.
- 8. Respondent was asked what educational material he had read that supports the ongoing prescribing of the types of medication he had prescribed without a direct patient evaluation. Respondent stated that he had not prescribed medication on an ongoing basis and had only done so for patients on a temporary basis while they established with a local physician. The Board noted that the record of prescriptions refilled by Respondent did not support this contention.
- 9. Respondent testified that he did not do any primary source verification of the patient's complaint, for instance, he did not review records, reports of tests, physical therapy consultations and the like. Respondent was unable to satisfactorily explain how he distinguished between drug seeking patients and patients who may have had legitimate need for pain medication. According to Respondent, he became involved in internet prescribing because of his interest in helping the community and his concern for internet patients, most of whom had either lost their insurance, no longer had a primary care physician because of a physician's retirement or relocation, or were unable to find a physician to satisfactorily treat their pain.
- 10. Respondent testified that he discontinued prescribing over the internet in December 2001 when the DEA approached him. Respondent was asked to reconcile his statements that he started prescribing over the internet out of concern for patients who

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had no insurance or were in transit and did not have a local physician with his having started this practice after he lost his privileges and a large portion of his income. Respondent stated that he been experiencing financial problems long before he lost his privileges and started to prescribe over the internet.

- Respondent was unable to list the side effects of amitriptyline, a drug he prescribed.
- 12. Respondent testified that he stated that he set up his own web site after receiving complaints from patients that it took a long time to get the medication from the other websites and that MEDSWORLDWIDE.com told him that the DEA approached MYPRIVATEDOC.com because of the fee splitting arrangement between the web site and the pharmacy that filled the prescriptions. Also, Respondent testified that, although MYPRIVATEDOC.com was charging the patients \$100 per consultation, he was only being paid \$20 per consultation. When Respondent prescribed from his own web site he charged \$100 to \$125 per consultation. Respondent testified that when he started his own web site he did not contract with a pharmacy, but used the same Florida pharmacy as According to Respondent, he did not fee split with the MEDSWORLDWIDE.com. pharmacy because he believed it was illegal.
- At the conclusion of the June 5, 2002 interview, the Board expressed concern that Respondent appeared to have a relatively poor understanding of the management of chronic pain and that Respondent was in a high stress situation with relatively little understanding of the basic pharmacology of the drugs he was prescribing. Accordingly, the Board continued the interview and ordered Respondent to undergo a clinical competency evaluation ("PLAS") with 60 days. Respondent also agreed not to prescribe any scheduled medications to patients outside of his regular obstetric and gynecological practice until further order of the Board.

15. The Board noted that the PLAS evaluation showed that Respondent performed satisfactorily in obstetrics and gynecology, his area of specialty, and that he was deficient in pharmacologic therapies outside his specialty and in ethics and communication.

- 16. Respondent indicated that his current practice was a solo, office-based, obstetrics and gynecology practice. Respondent noted that he did not currently have staff privileges at any hospital, but that privileges at certain hospitals were pending the resolution of this matter. Respondent testified that, because he does not have hospital privileges, he transfers care of obstetric patients to another group of physicians in approximately the 35th or 36th week of the patient's pregnancy. Respondent noted that there had been no action against his DEA certificate. Respondent testified that since the June formal interview he had not prescribed controlled substances to any patient outside of his obstetrics and gynecology practice and, even then, it is a very rare situation that his patients require controlled substances unless they are post-surgical patients.
- 17. Respondent noted that the PLAS evaluation was very objective and he gained from it. Respondent stated that at one point during the evaluation he went through at least five hours of testing involving many areas of medicine. Respondent testified that, from when the Board ordered the evaluation in June, he spent time preparing for the evaluation and that he has already taken the Physician Assessment Clinical Education Program ("PACE") prescribing course because it is very important to him to understand the gravity of the Board's concern. Respondent stated that he took the PACE prescribing course after attending the October Board where PACE made a presentation to the Board that included a description of the course.

- 18. Respondent testified that he believes he is involved in medical care to be a benefit to society and he took a very superficial, naïve approach to chronic pain management, but he did so to help working class people get care.
- 19. Respondent testified that, because he had only been informed of the PLAS results within the last week, he had not taken any other continuing medical education ("CME") courses in areas noted as weaknesses in the PLAS evaluation. The Board noted that it was impressed with the evaluation and that it was obvious that Respondent had worked hard for it. Respondent was asked how much CME he had taken in the last year. Respondent noted that he had over 60 CME credits, including credits in medical complications associated with obstetrics and gynecology; endocrinology and infertility; urogynecology; complications of gynecologic surgery; the latest information in obstetrics in terms of evaluating premature labor, retardation and complications in pregnancy such as hypertension and diabetes. Respondent also noted that he took courses in migraine headache management and congestive heart failure.
- 20. Respondent testified that what he did was wrong and he should have never gotten involved with internet prescribing, based especially on what he has learned through the prescribing CME course that pain management takes a comprehensive evaluation and a longitudinal approach, an on-going approach to evaluating patients to make sure their care is appropriate. Respondent stated that he never even considered the possibility of diversion or abuse by the internet patients.
- 21. The standard of care for the management of prescribing medications, with the exception of emergent situations, requires there be a doctor-patient relationship established on a face-to-face basis before prescribing a medication.

- 22. Respondent's conduct was unreasonable, given the standard of care, because he prescribed medications over the internet without first establishing a face-to-face doctor-patient relationship with those to whom he prescribed.
- 23. The potential harm resulting from Respondent's conduct includes patients becoming addicted to the medications prescribed and the harm to others in the community through the diversion of medications.

## **CONCLUSIONS OF LAW**

- The Arizona Medical Board possesses jurisdiction over the subject matter hereof and over Respondent.
- 2. The Board has received substantial evidence supporting the Findings of Fact described above and said findings constitute unprofessional conduct or other grounds for the Board to take disciplinary action.
- 3. The conduct and circumstances above in paragraphs 3 through 6, 8 through 11, and 20 through 23 constitute unprofessional conduct pursuant to A.R.S. § § 32-1401(24)(e) ("[f]ailing or refusing to maintain adequate records on a patient;") 32-1401(24)(q) ("[a]ny conduct or practice that is or might be harmful or dangerous to the health of the patient or the public;") and 32-1401(24)(ss) ("[p]rescribing, dispensing or furnishing a prescription medication or a prescription-only device . . . to a person unless the licensee first conducts a physical examination of that person or has previously established a doctor-patient relationship . . .").

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<u>ORDER</u>

Based upon the foregoing Findings of Fact and Conclusions of Law,

IT IS HEREBY ORDERED that:

- 1. Respondent is issued a Decree of Censure for prescribing narcotics and managing chronic pain patients over the internet without establishing a face-to-face doctor-patient relationship.
- 2. Within one year of the effective date of this Order Respondent shall pay a civil penalty of \$10,000.
- 3. Respondent is placed on probation for ten years with the following terms and conditions:
- a. Respondent shall prescribe Schedule II and III drugs only for those individuals who are established patients of his obstetrics and gynecology practice.
- b. Within one year of the effective date of this Order Respondent shall obtain 20 hours of Board-Staff pre-approved Category I continuing medical education ("CME") in ethics and 15 hours of Board-Staff pre-approved Category I CME in record keeping. The CME hours are in addition to the hours required for biennial medical license renewal. Board Staff or its agents shall conduct a chart review within one year of completion of the recordkeeping CME. The Board retains jurisdiction to take additional disciplinary or remedial action based upon the chart review.
- c. Respondent shall pay the costs associated with monitoring his probation as designated by the Board each and every year of probation. Such costs may be adjusted on an annual basis. Costs are payable to the Board no later than 60 days after invoice is sent to Respondent and thereafter on an annual basis. Failure to pay these costs within 30 days of the due date constitutes a violation of probation.

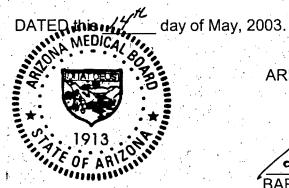
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d. Respondent shall submit quarterly declarations under penalty of perjury on forms provided by the Board, stating whether there has been compliance with all conditions of probation. The declarations shall be submitted on or before the 15th of March, June, September and December of each year, beginning on or before December 15, 2003.

## RIGHT TO PETITION FOR REHEARING OR REVIEW

Respondent is hereby notified that he has the right to petition for a rehearing or review. The petition for rehearing or review must be filed with the Board's Executive Director within thirty (30) days after service of this Order. A.R.S. § 41-1092.09. The petition for rehearing or review must set forth legally sufficient reasons for granting a rehearing or review. A.A.C. R4-16-102. Service of this order is effective five (5) days after date of mailing. If a motion for rehearing or review is not filed, the Board's Order becomes effective thirty-five (35) days after it is mailed to Respondent.

Respondent is further notified that the filing of a motion for rehearing or review is required to preserve any rights of appeal to the Superior Court.



ARIZONA MEDICAL BOARD

The Arizona Medical Board 9545 East Doubletree Ranch Road Scottsdale, Arizona 85258 BARRY A. CASSIDY, Ph.D., PA-C

**Executive Director** 

1 2	Executed copy of the foregoing mailed by U.S. Certified Mail this day of
3 4 5	Dan Jantsch Olson, Jantsch & Bakker PA 7243 North 16th Street Phoenix, Arizona 85020-7250
6 7	Executed copy of the foregoing mailed by U.S. Mail this
8 9	Marvin Gibbs, M.D. 2034 East Southern Avenue Suite U
10	Tempe, Arizona 85282-7519
11	Copy of the foregoing hand-delivered this day of, 2003, to:
12	Christine Cassetta
13	Assistant Attorney General
14	Sandra Waitt, Management Analyst Compliance
15	Investigations (Investigation File) Arizona Medical Board
16	9545 East Doubletree Ranch Road Scottsdale, Arizona 85258
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18	Brenda Holel
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